



PRESS RELEASE

Please embargo all information until 28 September 2023, 10pm Bangkok Time

TTG Travel Awards 32nd Edition Shines Spotlight on the Achievements of Exceptional Industry Players

Bangkok, 28 September 2023 – The annual TTG Travel Awards commemorated 66 exceptional travel and tourism players across the Asia Pacific on its 32nd anniversary.

This year's edition featured an addition of eight new titles in the Airline, Hotel, Travel Services, Travel Agency categories. For 46 recipients, it was a gratifying moment to take home the prestigious awards tonight. These included Marina Bay Sands (*Best Integrated Resort*), The RuMa Hotel and Residence (*Best City Hotel –Kuala Lumpur/Petaling Jaya*), Kempinski (*Best Luxury Hotel Brand*) Hamad International Airport (*Best Airport*) and The Ritz-Carlton, Hong Kong (*Best Luxury Hotel*).

The TTG Travel Hall of Fame also returns this year after a hiatus due to the pandemic. It is a prestige bestowed only upon exceptional organisations that have achieved the feat of staying the best in their class for 10 consecutive years and have continued to maintain the standards for which they were inducted. There were three new inductees at this year's awards. Harbour Plaza Hotels & Resorts (*Best Local Hotel Chain*), Phoenix Tours and International Inc (*Best Travel Agency – Chinese Taipei*) and Resorts World at Sentosa Pte Ltd (*Best Integrated Resort*). They join 17 others in the honoured ranks.

The Outstanding Achievement Awards category is the only non-voting segment of the awards. Winners of this category are personally selected by TTG's award winning editorial team for their remarkable contributions to the industry. This year's winners are Singapore, Tourism Authority of Thailand, and Marriott International as *Destination of the Year*, *Best Travel Marketing Effort*, and *Most Sustainable Travel Company* respectively.

Many of the night's recipients managed to successfully defend their titles once again. With this year marking yet another successive win for Grand Hyatt Erawan Bangkok (*Best City Hotel - Bangkok*), Pan Pacific Hotels Group (*Best Regional Hotel Chain*), and Centara Grand & Bangkok Convention Centre at CentralWorld (*Best Meetings & Conventions Hotel*) won in their respective fields. Veterans Scoot (*Best Low-Cost Carrier*) and Frasers Hospitality (*Best Serviced Residence Operator*) also earned consecutive wins of their titles.

The 32nd Annual TTG Travel Awards 2023 Ceremony and Gala Dinner was held at Centara Grand at CentralWorld, the official venue sponsor for the event. This annual event coincides with Incentive Travel & Conventions, Meetings Asia (IT&CMA) and Corporate Travel World (CTW) Asia-Pacific – Asia-Pacific's Only Doublebill Event in MICE and Corporate Travel.

The opening of voting for the next edition of awards will be announced in 2024.

More information on the TTG Travel Awards can be found at: <http://awards.ttgasia.com/>

Please refer to Annex A for the full list of 2023 winners.

About TTG Travel Awards

The TTG Travel Awards has been recognising the best of Asia-Pacific's travel industry since 1989. This prestigious annual event honours stellar organisations and individuals in several categories: Travel Supplier, Travel Agency, and Outstanding Achievement. This TTG Travel Trade Publishing event is proudly organised by TTG Asia, with the support of TTG India, TTG China, TTGmice, TTGassociations, TTG-BTmice China and TTG Asia Luxury.

About TTG Travel Trade Publishing

One Travel Trade Connection. Infinite Possibilities.

TTG Asia Media's Travel Trade Publishing group has been connecting Asia-Pacific's travel industry with its leading trade publications since 1974. The one-stop integrated portfolio of print and online titles spans the leisure trade, corporate travel, MICE and luxury travel domains, reaching key decision makers, influencers and professionals in each sector. The group's titles are widely acclaimed as the industry's preferred read and chosen by advertisers as an effective marketing platform. With its online titles, circulation now reaches readers worldwide. Core titles include TTG Asia, TTG China, TTG India, TTGmice, TTG-BTmice China, TTGassociations, TTG Asia Luxury and TTG Show Daily.

About TTG Asia Media

The Leading Travel and Tourism Publisher and Events Organiser In The Asia-Pacific

Established in 1974, TTG Asia Media is at the forefront of the Asia-Pacific travel and tourism industry. Its authority encompasses the leisure trade, luxury travel, corporate travel, MICE and association domains. Through its four business groups, the company publishes leading regional trade titles for the travel industry, Singapore maps and guides for inbound tourists, organises international trade events and creates solutions that foster global business collaborations among travel industry players worldwide.

www.ttgasiamedia.com

Media Contact

E: marketing@ttgaisa.com

T: (65) 6395 7575

TTG Asia Media

10 Science Park Road, #03-11, The Alpha, Singapore Science Park II, Singapore 117684

T: (65) 6395 7575

S/N	Award Title	Winner
AIRLINE AWARDS		
1	Best Full Service Carrier	Singapore Airlines Limited
2	Best Airline – Business Class	Qatar Airways
3	Best Inflight Service	Thai Airways International
4	Best Low-Cost Carrier	Scoot
HOTEL CHAIN AWARDS		
5	Best Global Hotel Chain	Accor
6	Best Regional Hotel Chain	Pan Pacific Hotels Group
7	Best Luxury Hotel Brand	Kempinski
8	Best Mid-Range Hotel Brand	IHG Hotels & Resorts
9	Best Budget Hotel Brand	Ibis
HOTEL – INDIVIDUAL PROPERTY AWARDS		
10	Best Luxury Hotel	The Ritz-Carlton, Hong Kong
11	Best Mid-range Hotel	Courtyard by Marriott Bangkok
12	Best Budget Hotel	Amaris Hotel Pratama Nusa Dua
13	Best Independent Hotel	One Farrer Hotel
14	Best Boutique Hotel	Temple Tree Resort Langkawi
15	Best City Hotel - Bangkok	Grand Hyatt Erawan Bangkok
16	Best City Hotel - Hanoi/Ho Chi Minh City	Sofitel Legend Metropole Hanoi
17	Best City Hotel - Hong Kong	The Murray, Hong Kong
18	Best City Hotel – Jakarta	Park Hyatt Jakarta
19	Best City Hotel - Kuala Lumpur/ Petaling Jaya	The RuMa Hotel and Residences
20	Best City Hotel – Macao	Grand Hyatt Macau
21	Best City Hotel – Manila	Raffles Makati
22	Best City Hotel - Singapore	PARKROYAL COLLECTION Marina Bay, Singapore
23	Best City Hotel – Taipei	W Taipei
24	Best New City Hotel	The Standard, Bangkok Mahanakhon
25	Best Airport Hotel	Regala Skycity Hotel
RESORTS – INDIVIDUAL PROPERTY		
26	Best Beach Resort	InterContinental Bali Resort
27	Best Integrated Resort	Marina Bay Sands
SERVICED RESIDENCES AWARDS		
28	Best Serviced Residence Operator	Frasers Hospitality
29	Best Serviced Residence (Property Level)	Dao by Dorsett AMTD Singapore

BT-MICE AWARDS		
30	Best Business Hotel	PARKROYAL COLLECTION Pickering, Singapore
31	Best Meetings & Conventions Hotel	Centara Grand & Bangkok Convention Centre at CentralWorld
32	Best BT-MICE City	Macao
33	Best Convention & Exhibition Centre	Kuala Lumpur Convention Centre
34	Best Convention & Exhibition Bureau	Tokyo Convention & Visitors Bureau
TRAVEL SERVICES AWARDS		
35	Best Airport	Hamad International Airport
36	Best Airport Lounge Operator	Plaza Premium Group
37	Best NTO	Tourism Promotion Board (TPB) Philippines
38	Best Tour Operator	The Travel Corporation
39	Best Theme Attraction	Gardens by the Bay Singapore
40	Best Cruise Line	Resorts World Cruises
41	Best Travel Technology Provider	Cendyn
TRAVEL AGENCY AWARDS		
42	Best Travel Agency	Asian Trails Ltd
43	Best Corporate Travel Agency	Corporate Travel Management
OUTSTANDING ACHIEVEMENT AWARDS (NON-VOTING)		
44	Destination of the Year	Singapore
45	Best Travel Marketing Effort	Tourism Authority of Thailand
46	Most Sustainable Travel Company	Marriott International
TRAVEL HALL OF FAME		
47	Best Airline of the Year	Singapore Airlines Limited
48	Best Airport of the Year	Singapore Changi Airport
49	Best Car Rental Company	Hertz Asia Pacific
50	Best Resort Hotel (Non-Beach)/ Best Meetings & Conventions Hotel	The Royal Cliff Hotels Group
51	Best GDS	Sabre Asia Pacific
52	Best Travel Agency in South Korea	Lotte Tour
53	Best Airport	Hong Kong International Airport
54	Best Luxury Hotel	Raffles Hotel Singapore
55	Best Airport Hotel	Regal Airport Hotel
56	Best Spa Operator	Banyan Tree Resorts & Spas (Thailand)
57	Best Middle Eastern Airline	Qatar Airways
58	Best South-East Asian Airline	Thai Airways International PCL
59	Best Convention & Exhibition Bureau	Thailand Convention & Exhibition Bureau
60	Best Independent Hotel	Royal Plaza on Scotts
61	Best Cruise Operator	Royal Caribbean International
62	Best Mid-Range Hotel Brand	BWH Hotels
63	Best GDS	Travelport
64	Best Local Hotel Chain	Harbour Plaza Hotels & Resorts ^{NEW}
65	Best Travel Agency – Taiwan	Phoenix Tours International Inc ^{NEW}
66	Best Integrated Resort	Resorts World Sentosa Pte Ltd ^{NEW}