



PRESS RELEASE

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All Eyes On The 82 Extraordinaries At The 24th Annual TTG Travel Awards 2013

Bangkok, October 3, 2013 – 82 extraordinary organisations and individuals are taking home the 24K gold-plated signature Hermes trophy at this year's TTG Travel Awards – an annual regional event organised by TTG Asia Media's Travel Trade Publishing group.

A new record of 120,000 valid votes was garnered during a 2 month period (from end May to early August) from print and online subscribers of the group's six titles: TTG Asia, TTG China, TTG India, TTGmice, TTG-BTmice China and TTG Asia Luxury. Readers of the relevant industry sectors cast their votes of confidence for the 68 winning travel supplier and travel agency organisations who had won their affirmation with exceptional services and products.

This year, the awards saw 28 recipients successfully claim their titles of industry's best from last year's winners. Among them include airline carriers Air Canada and Finnair, several individual hotel/resort properties in Bali, Bangkok, Hong Kong, Maldives, Manila, Seoul, Singapore and Tokyo, namely Maya Ubud Resort & Spa, Bali, Mandarin Oriental, Bangkok, Holiday Inn Express Hong Kong Causeway Bay, The Ritz-Carlton, Hong Kong, Dusit Thani Maldives, Fairmont Makati, Conrad Seoul, Shangri-La Hotel, Singapore, The Quincy Hotel By Far East Hospitality, Mandarin Orchard Singapore, and Four Seasons Tokyo at Marunouchi for their respective awards. The Best Serviced Residence Operator, Best Airport and Best NTO also saw new winners in Frasers Hospitality Pte Ltd, Incheon International Airport and Korea Tourism Organization. In addition, 10 of the 16 travel agency award winners also went to different organisations.

"This year, we have witnessed several change in leads in many key Asia-Pacific markets across both Supplier and Agency awards. This reflects the intense competition in these markets, and the discerning expectations of the trade in return. Most notably, for non market-based awards such as Best Luxury Hotel, Best Budget Hotel, Best Serviced Residence Operator, Best Airport and Best NTO, organisations in Singapore, Hong Kong and Korea have come out tops, evidencing the high standards of service these organisations have demonstrated to win the industry over. Their accomplishment of making it to this year's winners list is no simple feat," said Mr Darren Ng, Managing Director of TTG Asia Media.

Amid the strong competition, Thai organisations have also stood out in the marketplace for holding their reign on strongly contested titles such as Best Meetings & Conventions Hotel



(Centara Grand at CentralWorld), Best Convention & Exhibition Bureau (Thailand Convention & Exhibition Bureau), Best Airline - Business Class and Best South-East Asian Airline (Thai Airways International), and Best Business Hotel (Grand Hyatt Erawan). Furthermore, all 4 awards in the non-voting Outstanding Achievement Awards category went to winners with associations with Thailand. TTG Travel Trade Publishing's editorial team handpicked new winners Mr. Martin J. Craigs, Chief Executive Officer of Pacific Asia Travel Association (PATA) based in Thailand and Mr. Chanin Donavanik, Managing Director and Chief Executive Officer of Thailand-grown Dusit International, as their Travel Personality of the Year and Travel Entrepreneur of the Year respectively. The country Thailand continues to be their choice for Destination of the Year, while Best Western International's regional HQ in Thailand picked up the title for Best Marketing & Relationship Effort.

The Travel Hall of Fame also welcomed 2 more additions – Hong Kong International Airport and Raffles Hotel Singapore – to the ranks of travel trade's best of the best, rounding the count of Travel Hall of Fame honoraries to a perfect 10. These 2 organisations have been inducted this year for their impressive achievement of winning the same award over the last 10 consecutive years.

This year, TTG Travel Awards also launched its first-ever fund raising initiative with several Travel Hall of Fame honoraries generously sponsoring items towards this cause. All profits from the auction went to PATA Foundation to support tourism development and sustainability efforts for the travel and tourism community.

The 24th Annual TTG Travel Awards 2013 Ceremony and Gala Dinner is held annually in Bangkok, in conjunction with Incentive Travel & Conventions, Meetings Asia (IT&CMA) and Corporate Travel World (CTW) Asia-Pacific – The World's Only Doublebill Event in MICE and Corporate Travel.

More information on the TTG Travel Awards can be found at: www.ttgasia.com/ttg-awards

Please refer to **Annexe A** for the full list of 2013 winners.

About the TTG Travel Awards

The TTG Travel Awards has been recognising the best of Asia-Pacific's travel industry since 1989. This prestigious annual event honours stellar organisations and individuals in 4 categories: Travel Supplier, Travel Agency, Outstanding Achievement and Travel Hall of Fame. This TTG Travel Trade Publishing event is proudly organised by TTG Asia, with the support of TTG India, TTG China, TTGmice, TTG-BTmice China and TTG Asia Luxury.



About the TTG Travel Trade Publishing

One Travel Trade Connection. Infinite Possibilities.

TTG Asia Media's Travel Trade Publishing group has been connecting Asia-Pacific's travel industry with its leading trade publications since 1974. The one-stop integrated portfolio of print and online titles spans the leisure trade, luxury travel, corporate travel and MICE domains, reaching key decision makers, influencers and professionals in each sector. The group's titles are widely acclaimed as the industry's preferred read and chosen by advertisers as an effective marketing platform. With its online titles, circulation now reaches readers worldwide. Core titles include TTG Asia, TTG China, TTG India, TTGmice, TTG-BTmice China and TTG Asia Luxury.

About TTG Asia Media

The Leading Travel and Tourism Publisher and Events Organiser In The Asia-Pacific

Established in 1974, TTG Asia Media is at the forefront of the Asia-Pacific travel and tourism industry. Its authority encompasses the leisure trade, luxury travel, corporate travel and MICE domains. Through its three business groups, the company publishes leading regional trade titles for the travel industry, Singapore maps and guides for inbound tourists and organises international trade events.

www.ttgasiamedia.com

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Annex A

TTG Travel Awards 2013 Winners

Travel Supplier Awards	Organisation
Airline Awards	
Best North American Airline	Air Canada ^{NEW}
Best European Airline	Finnair ^{NEW}
Best Middle Eastern Airline	Qatar Airways
Best South-East Asian Airline	Thai Airways International
Best North Asian Airline	Cathay Pacific Airways
Best China Airline	Air China Limited
Best Pacific Airline	Qantas Airways
Best Regional Airline	Dragonair
Best Asian Low-Cost Carrier	AirAsia
Hotels · Resorts · Serviced Apartments · Spa Awards	
Hotel Chains	
Best Global Hotel Chain	InterContinental Hotels Group (IHG)
Best Regional Hotel Chain	Park Hotel Group
Best Local Hotel Chain	Harbour Plaza Hotels & Resorts
Best Hotel Rep Company	Preferred Hotel Group™
Best Luxury Hotel Brand	The Peninsula Hotels
Best Mid-range Hotel Brand	Best Western International
Best Budget Hotel Brand	Ibis Hotels
Hotels – Individual Property	
Best Luxury Hotel	Shangri-La Hotel, Singapore ^{NEW}
Best Mid-Range Hotel	Furama Riverfront, Singapore
Best Budget Hotel	Holiday Inn Express Hong Kong Causeway Bay ^{NEW}
Best Independent Hotel	Royal Plaza on Scotts
Best Boutique Hotel	The Quincy Hotel By Far East Hospitality ^{NEW}
Best City Hotel - Bangkok	Mandarin Oriental, Bangkok ^{NEW}
Best City Hotel - Delhi	Taj Palace Hotel
Best City Hotel - Hanoi/Ho Chi Minh City	Sofitel Legend Metropole Hanoi
Best City Hotel - Hong Kong	The Ritz-Carlton, Hong Kong ^{NEW}
Best City Hotel - Jakarta	Hotel Mulia Senayan
Best City Hotel - Kuala Lumpur	Hilton Kuala Lumpur
Best City Hotel - Macau	Grand Hyatt Macau
Best City Hotel - Manila	InterContinental Manila (IHG)
Best City Hotel - Seoul	Conrad Seoul ^{NEW}
Best City Hotel - Singapore	Mandarin Orchard Singapore ^{NEW}
Best City Hotel - Taipei	W Taipei
Best City Hotel - Tokyo	Four Seasons Tokyo at Marunouchi ^{NEW}
Best New City Hotel	Fairmont Makati ^{NEW}
Best Airport Hotel	Regal Airport Hotel



Resorts - Individual Property	
Best Beach Resort	Amari Palm Reef Koh Samui
Best Resort Hotel (Non-Beach)	Maya Ubud Resort & Spa, Bali ^{NEW}
Best New Beach Resort Hotel	Dusit Thani Maldives ^{NEW}
Best Integrated Resort	Resorts World at Sentosa Pte Ltd
Serviced Residences and Spas	
Best Serviced Residence Operator	Frasers Hospitality Pte Ltd ^{NEW}
Best Spa Operator	Banyan Tree Spas
BT-MICE Awards	
Best Airline - Business Class	Thai Airways International
Best Business Hotel	Grand Hyatt Erawan Bangkok
Best Meetings & Conventions Hotel	Centara Grand & Bangkok Convention Centre at CentralWorld
Best BT MICE City	Singapore (Singapore Tourism Board)
Best Convention & Exhibition Centre	Hong Kong Convention and Exhibition Centre
Best Convention & Exhibition Bureau	Thailand Convention & Exhibition Bureau
Travel Services Awards	
Best Airport	Incheon International Airport ^{NEW}
Best GDS	Travelport
Best Cruise Operator	Royal Caribbean International
Best NTO	Korea Tourism Organization ^{NEW}
Best Theme Attraction	Hong Kong Disneyland Resort
Travel Agency Awards	Organisation
Best Travel Agency - Australia	Harvey World Travel ^{NEW}
Best Travel Agency - China	China International Travel Service
Best Travel Agency - Chinese Taipei	Phoenix Tours International, Inc
Best Travel Agency - Hong Kong	Westminster Travel Limited ^{NEW} 西敏旅行社有限公司
Best Travel Agency - India	Creative Travel Pvt Ltd ^{NEW}
Best Travel Agency - Indochina	Exotissimo Travel Asia ^{NEW}
Best Travel Agency - Indonesia	Panorama Destination Indonesia ^{NEW}
Best Travel Agency - Japan	H.I.S.Co.,Ltd.
Best Travel Agency - Malaysia	Asian Overland Services Tours & Travel ^{NEW}
Best Travel Agency - Singapore	Chan Brothers Travel ^{NEW}
Best Travel Agency - South Korea	Global Tour Co., Ltd ^{NEW}
Best Travel Agency – Thailand	Diethelm Travel Group
Best Travel Agency - The Philippines	Marsman Drysdale Travel Inc. ^{NEW}
Best Travel Agency - Vietnam	Vietravel
Best Corporate Travel Agency	Carlson Wagonlit Travel
Best Online Travel Agency	Asiatravel.com ^{NEW}



Outstanding Achievement Awards	Organisation
Travel Personality of the Year	Mr. Martin J. Craigs ^{NEW} Chief Executive Officer of Pacific Asia Travel Association (PATA)
Destination of the Year	Thailand
Best Travel Entrepreneur	Mr. Chanin Donavanik ^{NEW} Managing Director and Chief Executive Officer of Dusit International
Best Marketing & Development Effort	Best Western International
Travel Hall of Fame	Organisation
Travel Hall of Fame	Singapore Airlines
Travel Hall of Fame	Singapore Changi Airport
Travel Hall of Fame	Hertz Asia Pacific
Travel Hall of Fame	The Royal Cliff Hotels Group - The State of Exclusivity & Fascination
Travel Hall of Fame	Star Cruises
Travel Hall of Fame	Abacus International
Travel Hall of Fame	SilkAir
Travel Hall of Fame	Lotte Tour
Travel Hall of Fame	Hong Kong International Airport ^{INDUCTED IN 2013}
Travel Hall of Fame	Raffles Hotel Singapore ^{INDUCTED IN 2013}