



TTG Travel Awards 2017 Honours 82 Remarkable Organisations And Individuals

Bangkok, 28 September 2017 – Asia-Pacific’s most prestigious travel industry awards named its 82 outstanding travel and tourism stars at the 28th annual TTG Travel Awards 2017.

18 new winners have emerged across various categories, taking home the signature Hermes trophy for the first time. Debuting winners include Mandara Spa and Sands Expo and Convention Centre Marina Bay Sands who have successfully claimed titles that were dominated by long-time winners, taking the honour of the Best Spa Operator and Best Convention & Exhibition Centre respectively.

Other first-time winners who made their way into the TTG Travel Awards include American Airlines Group Inc., Hainan Airlines Holding Co., Ltd., The Siam, Malaysia Convention and Exhibition Bureau (MyCEB) and Oneday Korea Tours and Travel.

They are among the 52 award-winners across Travel Supplier and Travel Agency categories that were voted in by the travel trade industry, comprising majority TTG Asia, TTG China, TTG India, TTGmice, TTG-BTmice China, TTGassociations and TTG Asia Luxury readers.

Outstanding Achievement Award recipients handpicked by TTG’s editorial team for exceptional contributions as industry role-models are, Peter Bellew, CEO of Malaysia Airlines Berhad, as Travel Personality of the Year; Indonesia as Destination of the Year; Thomas Cook India Group as Travel Entrepreneur of the Year; Tourism Authority of Thailand for Best Travel Marketing Effort and Six Senses Hotels Resorts Spas as Most Sustainable Travel Company. All are first-time winners to these titles.

16 of tonight’s winning organisations have made notable remarkable comebacks into the awards. Air New Zealand, Preferred Hotels & Resorts and Dusit Thani Manila reclaimed their respective Best Pacific Airline, Best Hotel Rep Company, and Best City Hotel - Manila titles. The 2017 awards also welcomed the return of past recipients Ramada Singapore At Zhongshan Park (Best Mid-Range Hotel), Ibis (Best Budget Hotel Brand), Cathay Pacific Airways (Best Airline – Business Class), JTB Corp. (Best Travel Agency - Japan) and Chan Brothers Travel (Best Travel Agency - Singapore).

Defending winners comprise the majority of the nights recipients, with Industry veterans such as AccorHotels (Best Global Hotel Chain), Frasers Hospitality (Best Serviced Residence Operator), Best Western International (Best Mid-Range Hotel Brand), Royal Caribbean Cruises (Asia) Pte. Ltd. (Best Cruise Operator) and Phoenix Tours International, Inc. (Best Travel Agency – Chinese Taipei) successfully holding onto their titles with consecutive wins, receiving the acclaim of being the best in their league.

The Awards also comprised of the TTG Travel of Fame which represents the highest honour bestowed only on exceptional organisations that have achieved the feat of staying the best in their class for 10 years. These 15 honoraries, inducted from 2002 to 2016, epitomise being the industry’s best of the best.

The 28th Annual TTG Travel Awards 2017 Ceremony and Gala Dinner was held in Centara Grand at CentralWorld, our official venue sponsor for the event. This annual event coincides with Incentive Travel & Conventions, Meetings Asia (IT&CMA) and Corporate Travel World (CTW) Asia-Pacific – The World's Only Doublebill Event in MICE and Corporate Travel.

Voting for the 2018 awards will commence in mid-April 2018.

More information on the TTG Travel Awards can be found at: awards.ttgasia.com

Please refer to Annex A for the full list of 2017 winners.

About TTG Travel Awards

The TTG Travel Awards has been recognising the best of Asia-Pacific's travel industry since 1989. This prestigious annual event honours stellar organisations and individuals in 4 categories: Travel Supplier, Travel Agency, Outstanding Achievement and Travel Hall of Fame. This TTG Travel Trade Publishing event is proudly organised by TTG Asia, with the support of TTG India, TTG China, TTGmice, TTGassociations, TTG-BTmice China and TTG Asia Luxury.

About TTG Travel Trade Publishing

One Travel Trade Connection. Infinite Possibilities.

TTG Asia Media's Travel Trade Publishing group has been connecting Asia-Pacific's travel industry with its leading trade publications since 1974. The one-stop integrated portfolio of print and online titles spans the leisure trade, corporate travel, MICE and luxury travel domains, reaching key decision makers, influencers and professionals in each sector. The group's titles are widely acclaimed as the industry's preferred read and chosen by advertisers as an effective marketing platform. With its online titles, circulation now reaches readers worldwide. Core titles include TTG Asia, TTG China, TTG India, TTGmice, TTG-BTmice China, TTGassociations, TTG Asia Luxury and TTG Show Daily.

About TTG Asia Media

The Leading Travel and Tourism Publisher and Events Organiser In The Asia-Pacific

Established in 1974, TTG Asia Media is at the forefront of the Asia-Pacific travel and tourism industry. Its authority encompasses the leisure trade, luxury travel, corporate travel, MICE and association domains. Through its four business groups, the company publishes leading regional trade titles for the travel industry, Singapore maps and guides for inbound tourists, organises international trade events and creates solutions that foster global business collaborations among travel industry players worldwide.

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S/N	Award Title	Winner
AIRLINE AWARDS		
1	Best North American Airline	American Airlines Group Inc. FIRST TIME
2	Best European Airline	Lufthansa German Airlines
3	Best Middle Eastern Airline	Emirates
4	Best China Airline	Hainan Airlines Holding Co., Ltd. FIRST TIME
5	Best Pacific Airline	Air New Zealand NEW VS. 2016
6	Best Regional Airline	Bangkok Airways
7	Best Asian Low-Cost Carrier	AirAsia
HOTEL CHAIN AWARDS		
8	Best Global Hotel Chain	AccorHotels
9	Best Regional Hotel Chain	Park Hotel Group
10	Best Local Hotel Chain	Harbour Plaza Hotels & Resorts
11	Best Hotel Rep Company	Preferred Hotels & Resorts NEW VS. 2016
12	Best Luxury Hotel Brand	Shangri-La Hotels & Resorts
13	Best Mid-Range Hotel Brand	Best Western International
14	Best Budget Hotel Brand	Ibis NEW VS. 2016
HOTEL – INDIVIDUAL PROPERTY AWARDS		
15	Best Luxury Hotel	The Peninsula Hong Kong
16	Best Mid-Range Hotel	Ramada Singapore At Zhongshan Park NEW VS. 2016
17	Best Budget Hotel	Holiday Inn Express Bangkok Sathorn FIRST TIME
18	Best Independent Hotel	Royal Plaza on Scotts
19	Best Boutique Hotel	Casa del Mar Langkawi Malaysia FIRST TIME
20	Best City Hotel - Bangkok	The Siam FIRST TIME
21	Best City Hotel - Hanoi/Ho Chi Minh City	Park Hyatt Saigon
22	Best City Hotel - Hong Kong	Four Seasons Hotel Hong Kong
23	Best City Hotel - Jakarta	The Ritz-Carlton Jakarta, Pacific Place NEW VS. 2016
24	Best City Hotel - Kuala Lumpur	Shangri-La Hotel, Kuala Lumpur
25	Best City Hotel - Macau	The St. Regis Macao, Cotai Central FIRST TIME
26	Best City Hotel - Manila	Dusit Thani Manila NEW VS. 2016
27	Best City Hotel - Seoul	Conrad Seoul NEW VS. 2016
28	Best City Hotel - Singapore	Mandarin Orchard Singapore
29	Best City Hotel - Taipei	Regent Taipei NEW VS. 2016
30	Best New City Hotel	JW Marriott South Beach FIRST TIME
31	Best Airport Hotel	Hong Kong SkyCity Marriott Hotel FIRST TIME

RESORTS – INDIVIDUAL PROPERTY, SERVICED RESIDENCES AND SPA AWARDS		
32	Best Beach Resort	Trisara Phuket FIRST TIME
33	Best Resort Hotel (Non-Beach)	Four Seasons Resort Chiang Mai FIRST TIME
34	Best Integrated Resort	Resorts World at Sentosa
35	Best Serviced Residence Operator	Frasers Hospitality
36	Best Spa Operator	Mandara Spa FIRST TIME
BT-MICE AWARDS		
37	Best Airline - Business Class	Cathay Pacific Airways NEW VS. 2016
38	Best Business Hotel	Grand Hyatt Erawan Bangkok
39	Best Meetings & Conventions Hotel	Centara Grand & Bangkok Convention Centre at CentralWorld
40	Best BT-MICE City	Singapore
41	Best Convention & Exhibition Centre	Sands Expo and Convention Centre FIRST TIME Marina Bay Sands
42	Best Convention & Exhibition Bureau	Malaysia Convention and Exhibition Bureau (MyCEB) FIRST TIME
TRAVEL SERVICES AWARDS		
43	Best Airport	Incheon International Airport Corporation
44	Best GDS	Travelport
45	Best Cruise Operator	Royal Caribbean International
46	Best NTO	Philippine Department of Tourism
47	Best Theme Attraction	The National Gallery Singapore FIRST TIME
TRAVEL AGENCY AWARDS		
48	Best Travel Agency - China	China International Travel Service
49	Best Travel Agency - Chinese Taipei	Phoenix Tours International Inc
50	Best Travel Agency - Hong Kong	Westminster Travel Limited
51	Best Travel Agency - India	Travel Corporation India FIRST TIME
52	Best Travel Agency - Indochina	Asian Trails Ltd NEW VS. 2016
53	Best Travel Agency - Indonesia	Panorama Destination Indonesia NEW VS. 2016
54	Best Travel Agency - Japan	JTB Corp. NEW VS. 2016
55	Best Travel Agency - Malaysia	Reliance Shipping & Travel Agencies Sdn Bhd NEW VS. 2016
56	Best Travel Agency - Singapore	Chan Brothers Travel NEW VS. 2016
57	Best Travel Agency - South Korea	Oneday Korea Tours and Travel FIRST TIME
58	Best Travel Agency - Thailand	Diethelm Travel Group NEW VS. 2016
59	Best Travel Agency - The Philippines	Blue Horizon Travel & Tours NEW VS. 2016
60	Best Travel Agency - Vietnam	Vietravel
61	Best Corporate Travel Agency	Carlson Wagonlit Travel
62	Best Online Travel Agency	Asiatravel.com
OUTSTANDING ACHIEVEMENT AWARDS (NON-VOTING)		
63	Travel Personality of the Year	Peter Bellew, CEO, Malaysia Airlines Berhad FIRST TIME
64	Destination of the Year	Indonesia FIRST TIME
65	Travel Entrepreneur of the Year	Thomas Cook India Group NEW TO TITLE
66	Best Travel Marketing Effort	Tourism Authority of Thailand NEW TO TITLE
67	Most Sustainable Travel Company	Six Senses Hotels Resorts Spas NEW TO TITLE

TRAVEL HALL OF FAME		
68	Hall of Fame	Singapore Airlines
69	Hall of Fame	Singapore Changi Airport
70	Hall of Fame	Hertz Asia Pacific
71	Hall of Fame	Royal Cliff Hotels Group - The State of Exclusivity & Fascination
72	Hall of Fame	Star Cruises
73	Hall of Fame	Sabre Travel Network Asia Pacific
74	Hall of Fame	SilkAir
75	Hall of Fame	Lotte Tour
76	Hall of Fame	Hong Kong International Airport
77	Hall of Fame	Raffles Hotel Singapore
78	Hall of Fame	Regal Airport Hotel
79	Hall of Fame	Banyan Tree Spa
80	Hall of Fame	Qatar Airways
81	Hall of Fame	Thai Airways International
82	Hall of Fame	Thailand Convention & Exhibition Bureau