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## Press Release

### 21<sup>st</sup> TTG TRAVEL AWARDS 2010

#### Applauding 29 Accomplished New Award Winners For Various Categories

A total number of 48,300 nominations were received this year from TTG readers across the Asia-Pacific who participated in the print and online voting exercise for the Travel Awards. Based on these results, 25 new awardees emerged across various categories; acknowledged for their contributions and excellent products and services.

New winners include Hong Kong Disneyland for *Best Theme Attraction*, City of Dreams for the *Best Integrated Resort* and Harbour Plaza Hotels & Resorts under the *Best Local Hotel Chain* award categories. The most significant change is witnessed under the Resorts – Individual Property category where all four award winners are new from 2009.

More notably, Thai Airways International clinched two separate awards under *Best Airline – Business Class* and *Best South-East Asian Airline*. Similarly, Best Western International emerged yet again as winners with the *Best Mid-Range Hotel Brand* for Hotel Chains, and under the Outstanding Achievement Awards for *Best Marketing and Development Effort*.

TTG Asia Media's Managing Director, Mr Darren Ng, said, "We need to be adaptable and flexible now, especially with the new kind of working environment the industry faces these days, while still managing to maintain a benchmark for exemplary standards of service and accessibility."

On the same note, TTG's editorial team handpicks the recipients of the Outstanding Achievement Awards for their noteworthy contributions and accomplishments to the industry. Conferred for the first time this year, CTC Travel received the *Most Entrepreneurial Travel Company* award; acknowledging them for their risk-taking and enterprising new business models that serve as a visionary model to the industry.

In addition, a new honorary member – SilkAir, who has won the *Best Regional Airline* award ten times, will be inducted into the Travel Hall of Fame, joining six other Travel Hall of Fame Honoraries in the Asia-Pacific. Honoraries in the Travel Hall of Fame are conferred after having won the same award at least ten times at the TTG Travel Awards. The complete list of winners for the TTG Travel Awards 2010 is detailed in **Annex A**.

This year, between June and August, all readers of *TTG Asia*, *TTG China*, *TTGmice*, *TTG-BTmice China*, and *ttgasia eDaily* were invited to vote for their favourite travel and tourism organisations under the Travel Supplier and Travel Agent Awards Category. Spanning across four main categories, award titles consist of two voting, and two non-voting segments.

The 21<sup>st</sup> TTG Travel Awards 2010 Ceremony & Gala Dinner is held on the last day of Asia-Pacific's foremost MICE and corporate travel events – IT&CMA and CTW, where more than 2,300 international attendees converged in one single location, to seek new products, services and resources through a series of breakout sessions, conferences, workshops and an exhibition.

An attendance of almost 700 esteemed travel trade professionals joined in to celebrate 77 of Asia-Pacific's finest travel trade individuals and organisations for their outstanding work. The prestigious event was held at Centara Grand and Bangkok Convention Centre at CentralWorld.

**About TTG Asia Media**

Established in Singapore since 1974, **TTG Asia Media Pte Ltd** is the leading publisher and organiser of events in travel and tourism in the Asia Pacific region. Its publications and trade shows provide the best access and solutions to marketing travel and tourism in the Asia Pacific.

Publications are targeted at distinct segments: [TTG Asia](#) for travel agents and tour operators; [TTG China \(Chinese edition\)](#) for the travel trade and travel agents in China; [TTGmice](#) for the meetings, incentive, convention and exhibition planners (MICE); and [TTG BTmice China \(Chinese edition\)](#) for both MICE planners and corporate travel buyers in China.

**TTG Asia Media** is also the leading organiser and manager of two major travel events in Asia and China - IT&CMA ([Incentive Travel & Conventions, Meetings Asia](#)) and IT&CM China ([Incentive Travel & Conventions Meetings China](#)) are Asia and China's only dedicated MICE exhibitions. CTW ([Corporate Travel World Asia-Pacific](#)) and CT&TW China ([Corporate Travel & Technology World China](#)) are conferences and exhibitions that focus on the management of business travel and entertainment expenditure.

For more information on TTG Asia Media, visit [www.ttgasiamedia.com](http://www.ttgasiamedia.com)  
Information on the TTG Travel Awards can be found on [www.ttgasia.com/ttg-awards](http://www.ttgasia.com/ttg-awards)

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## AWARDS WINNERS - 2010

TTG TRAVEL AWARDS 2010	Organisation
<b>AIRLINE AWARDS</b>	
Best Airline - Business Class	Thai Airways International
Best North American Airline	United Airlines
Best European Airline	Air France-KLM
Best Middle Eastern Airline	Qatar Airways
Best South Asian Airline	Air India
Best South-East Asian Airline	Thai Airways International
Best North Asian Airline	Cathay Pacific Airways
Best China Airline	Air China
Best Pacific Airline	Qantas Airways
Best Regional Airline	Dragonair
Best Asian Low-Cost Carrier	AirAsia
<b>HOTEL CHAINS</b>	
Best Global Hotel Chain	Accor
Best Regional Hotel Chain	Shangri-La Hotels & Resorts
Best Local Hotel Chain	Harbour Plaza Hotels & Resorts
Best Luxury Hotel Brand	The Peninsula Hotels
Best Mid-Range Hotel Brand	Best Western International
Best Budget Hotel Brand	Holiday Inn Express
Best Hotel Representation Company	The Leading Hotels of the World
<b>HOTELS - INDIVIDUAL PROPERTY</b>	
Best Luxury Hotel	Raffles Hotel Singapore
Best Mid-Range Hotel	Furama Riverfront, Singapore
Best Budget Hotel	Ibis Singapore on Bencoolen
Best Independent Hotel	Royal Plaza on Scotts
Best Boutique Hotel	The Luxe Manor
Best City Hotel - Bangkok	Grand Hyatt Erawan Bangkok
Best City Hotel - Delhi	Taj Palace Hotel
Best City Hotel - Hanoi	Sofitel Legend Metropole Hanoi
Best City Hotel - Jakarta	Hotel Mulia Senayan, Jakarta
Best City Hotel - Kuala Lumpur	Mandarin Oriental, Kuala Lumpur
Best City Hotel - Manila	InterContinental Manila
Best City Hotel - Seoul	Lotte Hotel Seoul
Best City Hotel - Singapore	Mandarin Orchard Singapore
Best City Hotel - Taipei	Sheraton Taipei Hotel
Best City Hotel - Tokyo	Four Seasons Tokyo at Marunouchi
Best New City Hotel	Park Hotel Clark Quay
Best Airport Hotel	Regal Airport Hotel

<b>RESORTS – INDIVIDUAL PROPERTY</b>	
Best Beach Resort	The Datai, Langkawi
Best New Beach Resort	Soneva Kiri by Six Senses
Best Resort Hotel	Alila Villas Uluwatu
Best Integrated Resort	City Of Dreams
<b>SERVICED RESIDENCES</b>	
Best Serviced Residence Operator	The Ascott Limited
<b>SPAS</b>	
Best Spa Operator	Banyan Tree Spa
<b>BT-MICE AWARDS</b>	
Best Business Hotel	Swissôtel The Stamford Singapore
Best Meetings & Conventions Hotel	Centara Grand at CentralWorld
Best BT-MICE City	Shanghai
Best Convention & Exhibition Centre	Suntec Singapore International Convention & Exhibition Centre
Best Convention & Exhibition Bureau	Thailand Convention & Exhibition Bureau
<b>TRAVEL SERVICES AWARDS</b>	
Best Airport	Hong Kong International Airport
Best GDS	Travelport
Best Cruise Operator	Royal Caribbean Cruises Asia
Best NTO	Korea Tourism Organisation
Best Theme Attraction	Hong Kong Disneyland
<b>TRAVEL AGENT AWARDS</b>	
Best Corporate Travel Agency	American Express Business Travel
Best Travel Agency - Australia	Intrepid Travel
Best Travel Agency - China	China International Travel Service
Best Travel Agency - Chinese Taipei	Phoenix Tours International, Inc
Best Travel Agency - Hong Kong	Westminster Travel
Best Travel Agency - India	Creative Travel Pvt Ltd.
Best Travel Agency - Indonesia	Pacto Ltd Indonesia
Best Travel Agency - Indochina	Asian Trails
Best Travel Agency - Japan	JTB Corp
Best Travel Agency - Malaysia	Asian Overland Services Tours & Travel
Best Travel Agency - Singapore	Chan Brothers Travel
Best Travel Agency - South Korea	Lotte Tour
Best Travel Agency - Thailand	Diethelm Travel

Best Travel Agency - The Philippines	Blue Horizons Travel & Tours
Best On-line Travel Agent	Expedia
<b>OUTSTANDING ACHIEVEMENT AWARDS</b>	
Travel Personality of the Year	Steven Pan Chairman of Formosa International Hotels Corporation
Destination of the Year	Singapore
Most Entrepreneurial Travel Company	CTC Travel
Best Marketing & Development Effort	Best Western International
<b>TRAVEL HALL OF FAME</b>	
Travel Hall of Fame	Singapore Airlines
Travel Hall of Fame	Singapore Changi Airport
Travel Hall of Fame	Hertz Asia Pacific
Travel Hall of Fame	Royal Cliff Beach Resort
Travel Hall of Fame	Star Cruises
Travel Hall of Fame	Abacus International
Travel Hall of Fame	SilkAir