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Press Release

20th TTG TRAVEL AWARDS 2009 **The Industry Honours 76 Exceptional Individuals and Organisations**

76 of Asia-Pacific's finest travel trade organisations were recognised in style at the 20th TTG Travel Awards 2009 Ceremony & Gala Dinner. For the 3rd year running, the awards and gala event was held at Centara Grand and Bangkok Convention Centre at CentralWorld as readers of TTG Asia, TTG China, TTGmice and TTG-BTmice China, acknowledged the crème de la crème of the industry.

This year, we witness an attendance of over 670 esteemed travel trade professionals.

The award titles for the evening span across four main categories, consisting of two voting, and two non-voting categories. Recipients of the Outstanding Achievement Awards are hand-picked by TTG's editorial team for their noteworthy contributions and accomplishments to the industry while honoraries in the Travel Hall of Fame are conferred after having won an award at the TTG Travel Awards more than 10 times.

In a bid to keep up with the competitive landscape of the travel trade industry, the TTG Travel Awards in 2008 introduced 12 new titles under the Travel Supplier Awards category. We are proud to continue this spirit of honouring and prestige by further unveiling a new award this year under the Outstanding Achievement Award category.

Tonight's ceremony also saw new honorary, Abacus International inducted into the Travel Hall of Fame, joining five other Travel Hall of Fame Honoraries in Asia-Pacific. The complete list of winners for the TTG Travel Awards 2009 is detailed in **Annex A**.

All readers of TTG Asia, TTG China, TTGmice, TTG-BTmice China, and TTGTravelHub.net Daily News were invited to vote for their favourite travel and tourism organisations under the Travel Supplier and Travel Agent Awards Category over a period of three months, between June and August, 2009. We received more than 43,000 votes from TTG readers across Asia-Pacific who participated in the print and online voting exercise this year.

TTG Asia Media's Managing Director, Mr Darren Ng, said, "TTG is delighted with the demonstration of fortitude and foresight of the industry. The addition of new awards underscores TTG's continual efforts to remain ahead with new trends amidst challenges, while maintaining a benchmark for industry excellence."

The 20th TTG Travel Awards 2009 Ceremony and Gala Dinner is held on the last day of Asia Pacific's foremost MICE and corporate travel events, IT&CMA and CTW. More than 1,600 international attendees converged in one single location for the Doublebill event, to seek new products, services and resources through a series of breakout sessions, conferences, workshops and an exhibition.

About TTG Asia Media

Established in Singapore since 1974, **TTG Asia Media Pte Ltd** is the leading publisher and organiser of events in travel and tourism in the Asia Pacific region. Its publications and trade shows provide the best access and solutions to marketing travel and tourism in the Asia Pacific.

Publications are targeted at distinct segments: [TTG Asia](#) for travel agents and tour operators; [TTG China \(Chinese edition\)](#) for the travel trade and travel agents in China; [TTGmice](#) for the meetings, incentive, convention and exhibition planners (MICE); and [TTG BTmice China \(Chinese edition\)](#) for both MICE planners and corporate travel buyers in China.

TTG Asia Media is also the leading organiser and manager of two major travel events in Asia and China - IT&CMA ([Incentive Travel & Conventions, Meetings Asia](#)) and IT&CM China ([Incentive Travel & Conventions Meetings China](#)) are Asia and China's only dedicated MICE exhibitions. CTW ([Corporate Travel World Asia-Pacific](#)) and CT&TW China ([Corporate Travel & Technology World China](#)) are conferences and exhibitions that focus on the management of business travel and entertainment expenditure.

For more information on TTG Asia Media, visit www.ttgasiamedia.com

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Annex A

TTG TRAVEL AWARDS 2009	Organisation
AIRLINE AWARDS	
Best Airline - Business Class	Cathay Pacific Airways
Best North American Airline	United Airlines
Best European Airline	Lufthansa German Airlines
Best Middle Eastern Airline	Qatar Airways
Best South Asian Airline	Air India
Best South-East Asian Airline	Thai Airways International
Best North Asian Airline	Korean Air
Best China Airline	Air China
Best Pacific Airline	Qantas Airways
Best Regional Airline	SilkAir
Best Asian Low-Cost Carrier	AirAsia
HOTEL CHAINS	
Best Global Hotel Chain	Accor
Best Regional Hotel Chain	Shangri-La Hotels & Resorts
Best Local Hotel Chain	Centara Hotels & Resorts
Best Luxury Hotel Brand	The Peninsula Hotels
Best Mid-range Hotel Brand	Best Western International
Best Budget Hotel Brand	Holiday Inn Express
Best Hotel Representation Company	The Leading Hotels of the World
HOTELS - INDIVIDUAL PROPERTY	
Best Luxury Hotel	Raffles Hotel Singapore
Best Mid-range Hotel	Furama Riverfront, Singapore
Best Budget Hotel	Ibis Singapore on Bencoolen
Best Independent Hotel	Royal Plaza on Scotts
Best Boutique Hotel	Hotel LKF by Rhombus
Best City Hotel - Singapore	The Ritz-Carlton Millenia Singapore
Best City Hotel - Kuala Lumpur	Hilton Kuala Lumpur
Best City Hotel - Jakarta	Hotel Mulia Senayan, Jakarta
Best City Hotel - Manila	Dusit Thani Manila
Best City Hotel - Bangkok	Grand Hyatt Erawan Bangkok
Best City Hotel - Hanoi	InterContinental Hanoi Westlake
Best City Hotel - Delhi	The Oberoi, New Delhi
Best City Hotel - Taipei	Sheraton Taipei Hotel
Best City Hotel - Tokyo	Mandarin Oriental Tokyo
Best City Hotel - Seoul	The Shilla Seoul
Best New City Hotel	Harbour Grand Hong Kong
Best Airport Hotel	Regal Airport Hotel

Resorts - Individual Property	
Best Beach Resort	Amari Palm Reef Resort
Best New Beach Resort	Anantara Resort Phuket
Best Resort Hotel	The Aman at Summer Palace, Beijing
Best Integrated Resort	The Venetian Macao-Resort-Hotel
Serviced Residences	
Best Serviced Residence Operator	The Ascott Group
Spas	
Best Spa Operator	Banyan Tree Spas
BT-MICE AWARDS	
Best Business Hotel	Swissotel The Stamford Singapore
Best Meetings & Conventions Hotel	Sutera Harbour Resort, Kota Kinabalu, Sabah
Best BT-MICE City	Singapore
Best Convention & Exhibition Centre	Suntec Singapore International & Convention Centre
Best Convention & Exhibition Bureau	Thailand Convention & Exhibition Bureau
TRAVEL SERVICES AWARDS	
Best Airport	Hong Kong International Airport
Best GDS	Travelport
Best Cruise Operator	Royal Caribbean Cruises Asia
Best NTO	Japan National Tourism Organisation
Best Theme Attraction	Singapore Night Safari
TRAVEL AGENT AWARDS	
Best Corporate Travel Agency	American Express Business Services
Best Travel Agency - Australia	Flight Centre Limited
Best Travel Agency - China	China International Travel Service
Best Travel Agency - Chinese Taipei	Lion Travel Services
Best Travel Agency - Hong Kong	Westminster Travel
Best Travel Agency - India	Kuoni India
Best Travel Agency - Indonesia	Pacto Ltd Indonesia
Best Travel Agency - Indochina	Asian Trails
Best Travel Agency - Japan	JTB Corp
Best Travel Agency - Malaysia	Asian Overland Services Tours & Travel
Best Travel Agency - Singapore	Hong Thai Travel Services
Best Travel Agency - South Korea	Lotte Tour
Best Travel Agency - Thailand	Diethelm Travel

Best Travel Agency - The Philippines	Blue Horizons
Best On-line Travel Agent	ZUJI
OUTSTANDING ACHIEVEMENT AWARDS	
Travel Personality of the Year	Dato' Anthony Francis Fernandes
Destination of the Year	South Korea
Travel Entrepreneur of the Year	Mr Tan Seri Lim Kok Thay, Chairman & CEO, Genting Group
Best Marketing & Development Effort	Best Western International
TRAVEL HALL OF FAME	
Travel Hall of Fame	Singapore Airlines
Travel Hall of Fame	Singapore Changi Airport
Travel Hall of Fame	Hertz Asia Pacific
Travel Hall of Fame	Royal Cliff Beach Resort
Travel Hall of Fame	Star Cruises
Travel Hall of Fame	Abacus International